

Growth and Regeneration Scrutiny Commission

28th February 2022



Report of: Performance team, on behalf of Growth and Regeneration Executive Director

Title: Quarterly Performance Progress Report (Quarter 3 2021/22)

Ward: All wards

Officer Presenting Kate Cole, (Strategic Intelligence & Performance Advisor)

Contact Telephone Number: N/A

Recommendation

That Scrutiny note the progress made against the Key Performance Indicators (KPIs) for Q3 2021/22 (Appendix A1) and that Scrutiny members and relevant managers / Directors discuss measures to address any performance issues.

The significant issues in the report are:

Highlighted in section 2 below and noted within the suite of KPIs set out in appendix A1.

Of all G&R Directorate* measures reported this quarter:

30% are on or above target

39% are performing the same or better than at the same time last year



1. Background context

This performance progress report and appendix is part of the standard reporting arrangements around the Bristol City Council (BCC) [Business Plan 2021/22](#). The [Performance Framework](#) and reporting arrangements for 2021/22 were approved by CLB and noted by Cabinet and OSMB in Feb-March 2021.

The Key Performance Indicators (KPIs) included here are the relevant indicators for the Growth and Regeneration Scrutiny Commission, as listed in detail in Appendix A1; this includes Business Plan measures (coded as BP) and others agreed with Directorate leadership teams, adjusted to reflect Scrutiny areas of responsibility. A list of short definitions for each measure is in Appendix A2.

Please note: Each KPI is only reported to one Scrutiny Commission. Following a Council restructure in 2018 there is no standard management report for Communities, so the suite of KPIs for each Scrutiny Commission is based on the agreed areas of Scrutiny oversight, not on management lines of reporting.

BCC measures and City-wide measures - This year we continue to differentiate between indicators wholly owned by BCC, so are direct measures of our performance, and those where BCC is a key player but performance is dependent on other partners or factors. Indicators are listed accordingly.

Impact of Covid-19 – Covid-19 renewal and recovery has been embedded into the commitments that underpin our Business Plan and is being delivered across all areas of the council. Adjusted targets are set to take account of this, including some which appear counter-intuitive compared to last year's outturn due to Covid-19 impact (see [BCC 2021/22 Performance Targets](#)). Details for individual indicators are in the management comments (see Appendix A1).

2. Summary

In terms of performance in Q3 for Growth and Regeneration Scrutiny, progress is as follows:

Performance summary

Taking the available KPI results for the entire G&R Directorate* EDM measures this quarter, and noting the BCC / City-wide differentiation:

- **30% of all EDM measures** (with established targets) **are performing on or better than target** (10 of 33)
 - 29% of BCC-only measures (5 of 17)
 - 31% of city-wide measures (5 of 16)
- **39% of all EDM measures** (with a comparison from 12 months ago) **have improved** (13 of 33)
 - 33% of BCC-only measures (5 of 15)
 - 44% of city-wide measures (8 of 18)

***NOTE:** These summary figures are for the full management Directorate, not necessarily for the specific indicators reported to this Scrutiny Commission (listed in the detailed Appendix below). For G&R, many indicators, including all of those for Management of Place and Housing & Landlord Services, are reported to Communities Scrutiny so do not appear in the detailed Appendix for this report.

Development of Place

- Ongoing resourcing issues are continuing to impact on overall throughput levels with the processing of all categories of planning applications, although there has been continued

improvement for major residential applications since the start of the year. A Development Management Recovery Plan is being developed to deliver ongoing improvements.

- Affordable Homes: delivery in this area continues to be challenging due to impacts of both Covid and Brexit on the construction industry, particularly in relation to labour and materials shortages. However, the figure reported for Q3 is showing a considerable improvement on the same period in 2020-21 when only 118 affordable homes had been completed. Forecasts of completions are under constant revision which due to the factors noted above and reflect the extremely dynamic and ever-moving nature of delivery.
- CO₂ emissions: the outturn for 2019 (calendar year) is reported for the first time and is showing a continued improvement on the existing reducing trajectory reported since 2005.

Economy of Place

- Bristol Museums, Galleries and Archives continued to attract returning visitors this quarter whilst still encouraging booked visits. The opening of two major exhibitions “Grayson’s Art Club” and the “Wildlife Photographer of the Year” in q3 have contributed to positive increases in visitor numbers whilst on-line access to exhibitions and other resources continues to be high.
- The Quality of Life (QoL) survey was carried out in September/October 2021 and results of priority measures are reported for the first time this quarter. Those relating to cultural activities and outdoor events are reporting below target. This may reflect the longer than expected impacts of Covid on this sector with uncertainty around potential restrictions reducing confidence to forward plan events and also to attend those events that do take place. There has been a slight reduction in satisfaction from residents in the 10% most deprived areas of the city with the range and quality of outdoor events, however across the whole city there was a greater drop overall (51.6% down from 57%).
- The highlight report for the priority indicators for 2021 is now published and can be seen [here](#). There has been an overall drop in positive sentiments expressed across a range of indicators and this is reflected in the four included in this report. The worsened perceptions in 2021/22 may reflect the return to more ‘business as usual’ conditions with the negative legacy of COVID-19 still impacting many people.
- The performance measures for bus passenger journeys and Park and Ride journeys are now re-instated following their suspension in 2020-21. Use of public transport is gradually increasing, although Park and Ride use, particularly relevant to commuters, is still negatively impacted as there has not yet been a major return to city offices.

Management of Place

Not included – All indicators in this Division are reported to Communities Scrutiny.

Housing and Landlord Services

Not included – All indicators in this Division are reported to Communities Scrutiny.

3. Policy

Performance is reported as part of quarterly governance process as soon as possible after gathering all the necessary data. All Business Plan KPIs contained within Appendix A1 are designed to demonstrate our progress towards the Corporate Strategy 2018-23.

4. Consultation

a) Internal

Performance progress has been presented to relevant Divisional Management Teams (DMT), Executive Director Meetings (EDM) and Cabinet Member briefings prior to the production of this report.

b) External

Not applicable.

5. Public Sector Equality Duties

- 5a) Before making a decision, section 149 Equality Act 2010 requires that each decision-maker considers the need to promote equality for persons with the following “protected characteristics”: age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex, sexual orientation. Each decision-maker must, therefore, have due regard to the need to:
- i) Eliminate discrimination, harassment, victimisation and any other conduct prohibited under the Equality Act 2010.
 - ii) Advance equality of opportunity between persons who share a relevant protected characteristic and those who do not share it. This involves having due regard, in particular, to the need to:
 - remove or minimise disadvantage suffered by persons who share a relevant protected characteristic;
 - take steps to meet the needs of persons who share a relevant protected characteristic that are different from the needs of people who do not share it (in relation to disabled people, this includes, in particular, steps to take account of disabled persons' disabilities);
 - encourage persons who share a protected characteristic to participate in public life or in any other activity in which participation by such persons is disproportionately low.
 - iii) Foster good relations between persons who share a relevant protected characteristic and those who do not share it. This involves having due regard, in particular, to the need to –
 - tackle prejudice; and
 - promote understanding.
- 5b) Not applicable

Appendices:

Appendix A1: Performance Progress Update (q3 2021/22)

Appendix A2: A list of short definitions for each measure shown in Appendix A1

LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985

Background Papers: None

Growth & Regeneration Scrutiny – Q3 2021/22 Performance Summary

OVERALL SUMMARY

30% (10/33) PIs are on or above target
39% (13/33) PIs are better or the same than at Q3 last year

DEVELOPMENT OF PLACE		
Title	Target status	DoT
BPB124a: % of major residential planning applications processed within 13 weeks or as otherwise agreed	75%	↓
BPC425: Increase the number of affordable homes delivered in Bristol	164	↑
BPC430a: Increase the number of new homes delivered in Bristol	1,589	↑
BPC433: Reduce the total CO2 emissions in Bristol City (k tonnes)	1,390 K Tonnes (2019)	↑

ECONOMY OF PLACE		
Title	Target status	DoT
BPC327: Reduce the percentage of people who have noted "mainly negative effects" from gentrification (QoL)	33.4%	↓
BPC411: Increase the percentage of people who take part in cultural activities at least once a month (QoL)	31.9%	↓
BPC412a: Increase the % satisfied (in deprived areas) with the range and quality of outdoor events (QoL)	39.6%	↓
BPC470: Reduce the percentage of people saying that traffic congestion is a problem in their area (QoL)	73.6%	↓

DoT = 'Direction of Travel' compared to this time last year

Growth & Regeneration Scrutiny - Quarter 3 (1st April - 31st December 2021) Performance Progress Report

2020-21 outturn was above target
2020-21 outturn was below target

Corp Plan KC ref	Code	Title	+/-	2020/21 Outturn	2021/22 Target	Q1 Progress	Q2 Progress	Q3 Progress	Comparison over last 12 months	Management Notes
G&R - Development of Place										
Bristol City Council (BCC) owned performance indicators:										
F11	BPB124a	% of major residential planning applications processed within 13 weeks or as otherwise agreed	+	87.2% (target 92%)	92.0%	55.6%	75.0%	81.3%	↓	The improved performance for the 2nd quarter (July to September) was largely sustained during Q3. However performance for the year to date remains below target following a below par Q1. The number of decisions (32) for the year to date are down on the same period in 2020-21 when 38 had been issued. (26/32 overall. October to December 14/16 and 87.5%)
F11	DGRB124	Percentage of major planning applications processed within 13 weeks or as otherwise agreed	+	90.7% (target 90%)	90.0%	85.0%	89.7%	89.7%	↓	The improved performance for the 2nd quarter was sustained during Q3 and performance with this KPI is now very close to target. (52/58 overall. October to December 18/20 and 90%).
F11	DGRB125	Percentage of minor planning applications processed within 8 weeks or as otherwise agreed	+	78.5% (target 79%)	79.0%	67.8%	65.5%	62.9%	↓	Below par performance due to reduced resource available to process these applications (334/531 overall and with October to December 105/181 and 58%) Development Management Recovery Plan being put together which will seek to make improvements by year end but meeting this KPI by end of 21/22 is unlikely.
F11	DGRB126	Percentage of other planning applications processed within 8 weeks or as otherwise agreed	+	90.6% (target 84%)	84.0%	83.6%	81.3%	79.8%	↓	Below par performance due to reduced resource available to process these applications. (1,215/1,522 overall and with October to December 393/512 and 60.2%). Development Management Recovery Plan being put together which will seek to make improvements by year end but meeting this KPI by end of 21/22 is unlikely.
City Wide Performance Indicators that BCC contributes to:										
F11	BPC425	Increase the number of affordable homes delivered in Bristol	+	400 (target 500)	450	87	164	280	↑	Completions for the year to date are 280, compared to 118 for the same period last year. The biggest immediate impact on affordable housing delivery continues to come from the combined effects of Brexit and the Covid pandemic. The construction sector is seeing a significant increase in costs of materials, supply chain delays and delays on site through the availability of construction workers. This remains a significant concern for q4 delivery, particularly in light of the new Omicron variant, and the impact this is having on labour supply. Our Provider Partners are currently reporting 2 large schemes slipping into 22/23 although we are working with them to see what homes may be complete within the financial year. Two other large sites are forecast to complete in March but this is subject to delays as described above. Delivery forecasts will be reassessed in 4 weeks. The weighting of delivery in q4 is not uncommon, but the risks associated with delays in construction are unprecedented and increasing.
F11	BPC430a	Increase the number of new homes delivered in Bristol	+	1,350 (2019-20) (target 2,000)	1,500	Annual measure Data not due	1,589 (2020-21) (target 2,000)	Annual measure Data not due	n/a	The number of new homes delivered in Bristol for 2020-21 is 1,589 (1,368 plus 221 student accommodation units.) The completions for 2020/21 have been affected by COVID-19 and Brexit-related disruptions to the construction industry as noted against the Affordable Homes metric (BPC425) above. This measure is reported a year in arrears.
W2	BPC419	Reduce the council's carbon dioxide equivalent emissions (in tonnes)	-	9,528 tonnes (2019-20) (no target)	7,300 tonnes	Annual measure Data not due	Annual measure Data not due	5,918 tonnes (2020-21)	↑	The Mayor has set a new target for the Council to be carbon neutral by 2025 for its emissions as defined by the Greenhouse Gas Protocol Scope 1 and 2. This is a different dataset and will be reported from 22/23.
W2	BPC433	Reduce the total CO2 emissions in Bristol City (k tonnes)	-	1,447 K tonnes (2018) (target 1,694 K tonnes)	1,488 K tonnes (2019)	Annual measure Data not due	Annual measure Data not due	1,390 K Tonnes (2019)	↑	The City has reduced emissions by 42% from 2005 to 2019 compared to the target of 40% by 2020 set in 2008. This measure is reported at around 18 months after the end of the calendar year so the 21/22 reported outturn is for the calendar year 2019.
W2	BPC434	Reduce the proportion of deaths attributed to particulate air pollution	-	5.0% (2019) (target 4.3%)	4.3%	Annual measure Data not due	Annual measure Data not due	Annual measure Data not due	n/a	This indicator is based on Public Health England data and calculations. These show that for the last year of data (2019) the fraction of deaths attributable to pollution from particulates rose significantly reversing a general downward trend of the previous 5 years. It is based on the fraction of very small particles (<2.5 micro metres) arising from human action. The main sources of this within the city are traffic and combustion.
W2	BPC480	Increase the % of monitoring sites that meet the annual air quality target for nitrogen dioxide	+	98% (2020) (target 80%)	94.0%	Annual measure Data not due	Annual measure Data not due	Annual measure Data not due	n/a	Data for the calendar year of 2020 was reported at Q2; 98% of monitoring sites had an annual NO2 concentration below 40µg/m3 when analysed in accordance with Local Air Quality Management exposure criteria. Levels were substantially improved as a result of Covid lockdowns and subsequent reductions in traffic (and other active interventions such as the closure of Bristol Bridge to most traffic), so the 98% outturn should not be used as benchmark alone and the 94% target for 2021 continues the pre-Covid trajectory (from 90.2% in 2019), moving to the Clean Air Plan aim of 100% of sites on target by end 2023. Note - previously there has been a data lag with this indicator, with previous calendar year reported after official verification in Q1 of the next year, as is the case here. For 2021 onwards, this indicator will be reported in Q4 as unverified data for the calendar year just finished (see definition).

Corp Plan KC ref	Code	Title	+/-	2020/21 Outturn	2021/22 Target	Q1 Progress	Q2 Progress	Q3 Progress	Comparison over last 12 months	Management Notes
G&R - Economy of Place										
Bristol City Council (BCC) owned performance indicators:										
W4	BPB410	Increase the number of visitors to Bristol Museums, Galleries and Archives	+	28,917 (target 213,400)	300,000	31,301	153,473	256,425	↑	Bristol Museum and M shed still running at reduced capacity due to Covid restrictions. Blaise, Red Lodge and Georgian House are now closed until April 2022.
City Wide Performance Indicators that BCC contributes to:										
F13	BPC103	Black, Asian and minority ethnic-led businesses supported	+	134 (no target)	50	87	157	311	↑	The target is being exceeded due to a combination of programmes currently providing support to BAME or Black and Minoritised businesses. Successful securing of additional funding has resulted in the extension of programmes to support this work so further update's will be available.
F14	BPC327	Reduce the percentage of people who have noted "mainly negative effects" from gentrification (QoL)	-	24.7% (target 25%)	25.0%	Annual measure Data not due	Annual measure Data not due	33.4%	↓	This is the third year running where there has been an increase in those considering gentrification has negative impacts. For the 10% most deprived areas in Bristol (based on the 2019 Index of Multiple Deprivation) this was 41% of respondents. Negative effects tend to be increased living costs, house and rent prices and cultural disconnect/feeling excluded, changes in the local amenities. In terms of changes in local amenities the city centre and high streets recovery programme aims to address some of these issues in the City Centre and 9 priority highstreets, through supporting local businesses, marketing and promotion, bringing vacant properties back into use, street scene improvements and greening, and local cultural projects and events. High street action plans are being developed through consultation with residents, businesses, cultural organisations and other stakeholders.
WC1	BPC470	Reduce the percentage of people saying that traffic congestion is a problem in their area (QoL)	-	70.4% (target 79%)	73.0%	Annual measure Data not due	Annual measure Data not due	73.6%	↓	There has been an increase in those who think congestion is problem locally; this may in part be due to changes in overall traffic volumes since the previous year's survey. In the 10% most deprived areas of the city 61.7% consider congestion a problem locally. This had risen from 56% the previous year. Ongoing work across the year is intended to consolidate on reductions in congestion achieved during 2020; it should be noted however that the target for 2021 reflects the previous trajectory from 2019 as the 2020 result was better than expected as there were lower traffic levels overall due to lockdowns, home working and education closures.
WC1	BPC474	Increase the number of single journeys on Park & Ride into Bristol	+	Suspended 2020/21 (2019-20 1,687,558)	930,000	109,604	265,192	463,578	n/a	General bus passenger numbers overall had been growing to a current level of around 70% of equivalent pre-Covid levels, however this dropped during q3 with the rise of the Covid variant, a return to more home working during December as well as people choosing to reduce wider contacts (and therefore travelling by bus) prior to the Christmas holiday period. Although capacity restrictions have been lifted on public transport, the return to normal levels of patronage will be dependent on a significant return to office working across the city. The commuter demand, previously a very significant proportion of overall bus usage, has yet to return, with many people continuing to work at home full time. This is particularly affecting Park & Ride usage, which also had a proportionately high level of peak hour (commuter) usage as part of its overall use. (This measure was suspended in 2020-21) There is no in-year target for this measure due to the continuing distortion to activity across public transport. This measure was suspended during 2020-21 but by this point in 2019-20 there had been 1,299,638 journeys made.
WC1	BPC475	Increase the number of passenger journeys on buses	+	Suspended 2020/21 (2019-20 40,776,023)	26,505,000	5,978,530	13,139,056	21,926,053	n/a	General bus passenger numbers overall had been growing to a current level of around 70% of equivalent pre-Covid levels, however this dropped during q3 with the rise of the Covid variant, a return to more home working during December as well as people choosing to reduce wider contacts (and therefore travelling by bus) prior to the Christmas holiday period. Although capacity restrictions have been lifted on public transport, the return to normal levels of patronage will be dependent on a significant return to office working across the city. The commuter demand, previously a very significant proportion of overall bus usage, has yet to return, with many people continuing to work at home full time. This is particularly affecting Park & Ride usage, which also had a proportionately high level of peak hour (commuter) usage as part of its overall use. (This measure was suspended in 2020-21) There is no in-year target for this measure due to the continuing distortion to activity across public transport. This measure was suspended during 2020-21 but by this point in 2019-20 there had been 31,296,207 journeys made.
WC1	DGRC120	Road Safety: reduce the number of people killed or seriously injured in road traffic incidents.	-	57 (target 78)	75	12	34	51	↓	This reporting period covers the calendar months January to September 2021. There were 51 collisions classified as KSI (killed or seriously injured) of which 7 were fatalities. The same period last year included the first national Covid-19 lockdown so a direct year on year comparison is not robust (26 KSIs recorded). The figure for the same period in 2019-20 was 55 KSIs of which 3 were fatalities. (There is no in-year target.)
WC1	DGRC476	Increase the number of people travelling actively to work by walking and cycling	+	n/a	Establish baseline	Annual measure Data not due	Annual measure Data not due	Annual measure Data not due	n/a	This is a new annual measure and will be reported at year-end. Projects from the Streetscapes programme include various schemes to encourage active travel which build on temporary changes made during 2020-21. Other schemes will be piloted, with consultation, such as the one proposed for Princess Victoria Street.
WC3	BPC041	Improve the overall employment rate of working age population	+	75.8% (target 70%)	70.0%	77.1%	74.4%	77.6%	↑	Performance has picked up again after the last quarter's small decline and is significantly above target. The data is for the period July-Sept 2021 reflecting the ending of Covid lockdown restrictions.
W4	BPC411	Increase the percentage of people who take part in cultural activities at least once a month (QoL)	+	33.4% (target 25%)	35.0%	Annual measure Data not due	Annual measure Data not due	31.9%	↓	This is the third year running where there has been a decrease in those taking part in cultural events at least once a month, down from 43% in 2019. For the 10% most deprived areas in Bristol (based on the 2019 Index of Multiple Deprivation) this drops to 21.6% participation, although there has been increase from 18% the previous year. The culture sector had gradually re-opened over summer 2021 although with greatly reduced capacity in many cases and new programmes developed to encourage participation. However the overall return to attending cultural events has been more hesitant than had been expected when the annual target was set, albeit that being at a cautious level.
W4	BPC412a	Increase the % satisfied (in deprived areas) with the range and quality of outdoor events (QoL)	+	40.3% (target 25%)	50.0%	Annual measure Data not due	Annual measure Data not due	39.6%	↓	There has been a slight reduction in satisfaction from residents in the 10% most deprived areas of the city with the range and quality of outdoor events. However across the whole city there was a greater drop overall (51.6% down from 57%). Outdoor events were gradually being re-established with the easing of restrictions from July 2021 although the usual big scale events for the city, such Harbour Festival and the Balloon Fiesta were either not held, or took place with a revised offer. Work continued with events organisers to encourage them to broaden the events offer beyond the city centre to the wider city to enable more people to feel able to participate.

Progress Key
Significantly better than target
Better than target
On Target
Worse than target
Significantly worse than target

Improvement Key	
	Direction of travel IMPROVED compared to same period in the previous year
=	SAME as previous same period in the previous year
	Direction of travel WORSENE D compared to same period in the previous year

Polarity	
+/-	This shows whether a higher or lower figure is preferred for a measure i.e. do we hope to see a bigger/increasing or a smaller/reducing number? The title of a measure may also express this e.g. "Increase the number of affordable homes" has a positive (+) polarity; "Road safety: reduce the number of people killed or seriously injured" has a negative (-) polarity.

[Corporate Strategy - Key Commitments](#)

Empowering & Caring	
EC1	Give our children the best start in life by protecting and developing children's centre services, being great corporate parents and protecting children from exploitation or harm.
EC2	Reduce the overall level of homelessness and rough sleeping, with no-one needing to spend a 'second night out'.
EC3	Provide 'help to help yourself' and 'help when you need it' through a sustainable, safe and diverse system of social care and safeguarding provision, with a focus on early help and intervention.
EC4	Prioritise community development and enable people to support their community.
Fair & Inclusive	
FI1	Make sure that 2,000 new homes (800 affordable) are built in Bristol each year by 2020.
FI2	Improve educational outcomes and reduce educational inequality, whilst ensuring there are enough school places to meet demand and with a transparent admissions process.
FI3	Develop a diverse economy that offers opportunity to all and makes quality work experience and apprenticeships available to every young person.
FI4	Help develop balanced communities which are inclusive and avoid negative impacts from gentrification.
Wellbeing	
W1	Embed health in all our policies to improve physical and mental health and wellbeing, reducing inequalities and the demand for acute services.
W2	Keep Bristol on course to be run entirely on clean energy by 2050 whilst improving our environment to ensure people enjoy cleaner air, cleaner streets and access to parks and green spaces.
W3	Tackle food and fuel poverty.
W4	Keep Bristol a leading cultural city, helping make culture, sport and play accessible to all.
Well-Connected	
WC1	Improve physical and geographical connectivity; tackling congestion and progressing towards a mass transit system.
WC2	Make progress towards being the UK's best digitally connected city.
WC3	Reduce social and economic isolation and help connect people to people, people to jobs and people to opportunity.
WC4	Work with cultural partners to involve citizens in the 'Bristol' story, giving everyone in the city a stake in our long-term strategies and sense of connection.
Workplace Organisational Priorities	
WOP1	Redesign the council to work effectively as a smaller organisation.
WOP2	Equip our colleagues to be as productive and efficient as possible.
WOP3	Make sure we have an inclusive, high-performing, healthy and motivated workforce.
WOP4	Be responsible financial managers and explore new commercial ideas.

Defintions and reporting timescales for Performance Indicators

2021/22 Growth & Regeneration: Development of Place

PI ref	Measure	Frequency/period reported	Method of calculation
Bristol City Council (BCC) owned performance indicators:			
BPB124a	Increase the percentage of major residential planning applications processed within 13 weeks or as otherwise agreed	Quarterly (Cumulative)	Percentage of major residential planning applications by type determined in a timely manner (within 13 weeks) n.b. this includes the category of "applications for prior approval" which are NOT included as part of the statutory returns PS1 and PS2.
DGRB124	% of major planning applications processed within 13 weeks or as otherwise agreed	Quarterly (Cumulative)	This PI measures the percentage of major planning applications by type determined in a timely manner (13weeks). The formula used is: x = number of major planning applications determined in a timely manner; y = total number of major planning applications determined.
DGRB125	% of minor residential planning applications processed within 8 weeks or as otherwise agreed	Quarterly (Cumulative)	This PI measures the percentage of minor planning applications by type determined in a timely manner (8 weeks). The formula used is: x = number of minor planning applications determined in a timely manner; y = total number of minor planning applications determined.
DGRB126	% of other planning applications processed within 8 weeks or as otherwise agreed	Quarterly (Cumulative)	This PI measures the percentage of other planning applications by type determined in a timely manner (8 weeks). The formula used is: x = number of other planning applications determined in a timely manner; y = total number of other planning applications determined.

City Wide Performance Indicators that BCC contributes to:

BPC419	Reduce the council's carbon dioxide equivalent emissions (in tonnes)	Annual	Carbon Dioxide equivalent emissions from: 1. Council buildings (corporate buildings, leisure centres, council housing (landlord supplies and heating), schools and other operational sites); 2. Street lighting;
BPC425	Increase the number of affordable homes delivered in Bristol	Quarterly (Cumulative)	This records the numbers of social rented and intermediate housing units added to the city's overall housing stock during the year. Affordable housing is defined in the Planning Policy Statement 3 (PPS3) from the Ministry for Housing Communities & Local Government (MHCLG).
BPC430a	Increase the number of new homes in Bristol	Annual (1 year lag)	This measures the net increase in dwelling stock over one year and is calculated as the sum of new build completions, minus demolitions, plus any gains or losses through change of use and conversions.
BPC433	Reduce carbon dioxide (CO2) emissions across the Bristol local authority area	Annual (18 month lag)	This measures the annual amount of end user CO2 emissions across an agreed set of sectors (housing, road-transport and business).
BPC434	Reduce the proportion of deaths attributed to particulate air pollution	Annual (2 year lag)	This measure is reported by Public Health England
BPC480	Increase the percentage of monitoring sites that meet the annual air quality target for nitrogen dioxide	Annual (Calendar year)	This measures the percentage of monitoring sites across the city which achieve the annual air quality target. It is published at q4 the following year as unverified data, prior to sign-off by Defra i.e. calendar year 2021 data to be reported at Q4 2021-22 pre-verification.

2021/22 Growth & Regeneration: Economy of Place

PI ref	Measure	Frequency/period reported	Method of calculation
Bristol City Council (BCC) owned performance indicators:			
BPB410	Increase the number of visitors to Bristol Museums, Galleries and Archives	Quarterly (Cumulative)	This measures visitors to Bristol Museums, Galleries and Archives and is taken from automated counters as well as snap shot surveys.
City Wide Performance Indicators that BCC contributes to:			
BPC041	Improve the overall employment rate of working age population	Quarterly (Snapshot)	This is the proportion of the working age population (16-64) who are in employment according to the International Labour Organisation (ILO) definition.
BPC103	Increase the number of Black, Asian and minority ethnic-led businesses supported	Biannual	The number of Black, Asian and minority ethnic-led businesses supported through work commissioned with Black South West Network.
BPC327	Reduce the percentage of people who have noted "mainly negative effects" from gentrification (QoL)	Annual (Survey)	The Quality of Life (QoL) survey is carried out annually and asks Bristol residents about a wide range of topics such as health, lifestyles, community, local services and living in Bristol.
BPC411	Increase the percentage of people who take part in cultural activities at least once a month (QoL)	Annual (Survey)	The Quality of Life (QoL) survey is carried out annually and asks Bristol residents about a wide range of topics such as health, lifestyles, community, local services and living in Bristol.
BPC412a	Increase the % satisfied (in deprived areas) with the range and quality of outdoor events (QoL)	Annual (Survey)	The Quality of Life (QoL) survey is carried out annually and asks Bristol residents about a wide range of topics such as health, lifestyles, community, local services and living in Bristol.
BPC470	Reduce the percentage of people saying that traffic congestion is a problem in their area (QoL)	Annual (Survey)	The Quality of Life (QoL) survey is carried out annually and asks Bristol residents about a wide range of topics such as health, lifestyles, community, local services and living in Bristol.
BPC474	Increase the number of single journeys on Park & Ride into Bristol	Quarterly (Cumulative)	This measures the number of journeys made on Park and Ride (P&R) services in Bristol. Data is supplied by the various commercial operators of P&R designated services
BPC475	Increase the number of passenger journeys on buses	Quarterly (Cumulative)	This measures the number of journeys made on all services which has a boarding point in Bristol. Data is supplied by the various commercial operators of P&R designated services
DGRC120	Road Safety: reduce the number of people killed or seriously injured in road traffic incidents.	Quarterly (Cumulative)	This measures the numbers killed or seriously injured in road traffic incidents in the authority's area. Data is supplied by Avon & Somerset Police and is reported 3 months in arrears.
DGRC476	Increase the number of people travelling actively to work by walking and cycling	Annual	This measure uses data from surveys as well as automated counters build into cycling infrastructure to report on the number of people using modes of transport that are recognised as "active".

Key / further notes

1/ Covid-19 impact - Planned Performance Indicators are continuing to be measured, if possible, and 2020/21 Targets have been adjusted where relevant to take account of the expected impact of the Covid-19 pandemic.

2/ Indicators "shaded out" - Where the indicator and definition are shaded in grey, these Performance Indicators have been *suspended* for 2020/21; the impact of the Covid-19 pandemic is such that it is not possible to meaningfully measure these indicators, and no 2020/21 Target has been set.